



**Federal Communications Commission
Enforcement Bureau
Market Disputes Resolution Division
45 L Street, NE
Washington, DC 20554**

September 14, 2026

NOTICE OF FORMAL COMPLAINT

Nathaniel Kissick,	)	Proceeding No. 26-249
	)	Bureau ID Number EB-26-MD-007
Complainant,	)	
	)	
v.	)	
	)	
	)	
Cellco Partnership d/b/a Verizon Wireless,	)	
	)	
Defendant.	)	

Nathaniel Kissick
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Greenwood, IN 46143
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Complainant

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Counsel for Defendant

Dear Messrs. Kissick and Groves:

On September 8, 2026, Nathaniel Kissick (Mr. Kissick) filed with this Commission a formal complaint against Cellco Partnership d/b/a Verizon Wireless (Verizon) under section 208 of the Communications Act of 1934, as amended (Act), 47 U.S.C. § 208.¹ Verizon should have a copy of the Complaint as served by hand delivery by Mr. Kissick. *See* 47 CFR § 1.734(c). If that is not the case, Verizon immediately should contact Commission counsel.

¹ Formal Complaint, Proceeding Number 26-249, Bureau ID Number EB-26-MD-007 (filed Sept. 8, 2026) (Complaint).

This letter outlines the procedural rules relevant to this case and establishes a schedule for the proceeding. We will conduct this proceeding in accordance with the Commission's rules governing section 208 formal complaint proceedings, which are found at 47 CFR §§ 1.720-1.740.²

Schedule for this Proceeding

The schedule for this proceeding is set forth below. All filings must comply with the Commission's formal complaint rules and with this Notice.³

1) By October 8, 2026, Verizon must file and serve an answer to the Complaint that complies with 47 CFR § 1.726. Any interrogatories posed by Verizon must be filed and served concurrently with the answer. 47 CFR § 1.730(a).

2) By October 19, 2026, Mr. Kissick must file and serve a reply to the answer that complies with 47 CFR § 1.728. Any second request for interrogatories posed by Mr. Kissick must be filed and served concurrently with the reply. 47 CFR § 1.730(a).

3) A party must file and serve any opposition and objections to the opposing party's interrogatories within 10 calendar days after service of the interrogatories. Any interrogatories to which no opposition or objection is raised must be answered within 20 days of service. 47 CFR § 1.730(c).

4) The parties must meet to discuss the resolution or narrowing of as many issues as possible. Such discussions should include the following matters: settlement prospects, discovery, factual and legal issues in dispute, the case schedule, and the preparation of a joint statement.⁴ See 47 CFR § 1.733(b). Based on these discussions, the parties should prepare a joint statement of (a) stipulated facts, disputed facts, and key legal issues; and (b) all proposals agreed to and any disputes remaining regarding the matters listed in 47 CFR § 1.733(b)(1). The joint statement must be filed by November 5, 2026. Any matter or proposal submitted by only one party shall be so identified in the joint statement. **We strongly encourage the parties to devote substantial effort to developing a comprehensive and detailed joint**

² See also *Amendment of Procedural Rules Governing Formal Complaint Proceedings Delegated to the Enforcement Bureau*, Report and Order, 33 FCC Rcd 7178 (2018) (*Rule Consolidation Order*); *Implementation of the Telecommunications Act of 1996, Amendment of Rules Governing Procedures to Be Followed when Formal Complaints Are Filed Against Common Carriers*, Report and Order, 12 FCC Rcd 22497 (1997) (*Formal Complaints Order*), Order on Reconsideration, 16 FCC Rcd 5681 (2001) (*Formal Complaints Recon Order*); *Amendment of Certain of the Commission's Part 1 Rules of Practice and Procedure Relating to the Filing of Formal Complaints Under Section 208 of the Communications Act and Pole Attachment Complaints Under Section 224 of the Communications Act*, Order, 29 FCC Rcd 14078 (2014) (*Formal Complaints Amendment Order*). The rules governing this proceeding differ significantly from the Federal Rules of Civil Procedure. For example, the Commission requires parties to file fact-based pleadings. See *Formal Complaints Order*, 12 FCC Rcd at 54, para. 120, 47 CFR §§ 1.721(b)-(d), (r), 1.726(b). Further, section 208 proceedings "are generally resolved on a written record consisting of a complaint, answer, reply, and joint statement of stipulated facts, disputed facts and key legal issues, along with all associated evidence in the record." 47 CFR § 1.721.

³ Staff has authority under sections 0.111 and 0.311 of the Commission's rules, 47 CFR §§ 0.111, 0.311, to modify the filing deadlines and other requirements contained in the formal complaint rules as the circumstances of individual cases warrant and to the extent consistent with section 1.740 of the rules, 47 CFR § 1.740. In addition, if a filing contains a citation to material that appears on the Internet, the filing must attach a hard copy of that material. See 47 CFR § 1.721(g), (k).

⁴ Parties should attempt to resolve any discovery disputes prior to the submission of the joint statement. Staff will address any unresolved discovery disputes at the status conference. Staff generally will consider motions to compel discovery filed pursuant to sections 1.729(b) and 1.730(h), 47 CFR §§ 1.729(b), 1.730(h), only after a party fails to comply with discovery ordered at the status conference.

statement. *See Formal Complaints Recon Order*, 16 FCC Rcd at 5696-97. After reviewing the Joint Statement, staff will contact the parties to discuss future steps in the proceeding.

5) We expect final action on the Complaint within 270 days of its filing. *See* 47 CFR § 1.740(a). The Enforcement Bureau has discretion to pause the 270-day review period where actions outside the Commission’s control (such as settlement discussions or mediation) delay Commission review of the complaint or where the Bureau determines that the issues and record are particularly complex, necessitating additional time for discovery, briefing or the submission of information requested by the Bureau. *See* 47 CFR § 1.740(b); *Rule Consolidation Order*, 33 FCC Rcd at 7186, para. 23. The Division intends to meet the 270-day deadline for final action and will be disinclined to grant requests for deadline extensions, absent a showing of good cause. Further, tight deadlines will apply to any discovery and briefing that may be permitted in this matter, and discovery and briefing must be completed by December 28, 2026. The parties and their counsel should plan their schedules accordingly. Any request for extension of the scheduled filing dates must be for good cause shown, and the parties should understand that the grant of such request will result in an adjustment to the deadline for final action based on the length of the extension.

The parties must file a public version of all written submissions in this proceeding using the Commission’s Electronic Comment Filing System (ECFS). All written submissions should (a) prominently contain the Proceeding Number and Bureau ID Number referenced above, and (b) be addressed to the Commission Secretary. A party that seeks to file both a public version and a confidential version of a submission must do so in compliance with section 1.731 of the Commission’s rules, and must file the public (redacted) version on ECFS and file the confidential (unredacted) version in hard copy form with the Office of the Commission Secretary. *See* 47 CFR § 1.731. A party asserting confidentiality for any information or materials should restrict its designations to encompass only the specific information that it asserts is confidential. Confidential designations in pleadings must be clearly identified and marked accordingly, e.g., [Begin Confidential]/[End Confidential]. Confidential filings also must clearly identify and mark each page, or portion thereof, which includes confidential designations. *See* 47 CFR § 1.731(a)(1). In addition to filing the unredacted version with the Office of the Secretary, please provide the Secretary’s Office with two additional unredacted hard copies marked as “Courtesy Staff Copies. EB-MDRD, 202-418-7330.” *See* 47 U.S.C. § 154(i); 47 CFR § 1.734(e). The parties must serve all filings via e-mail, hand-delivery, or overnight delivery, together with proof of service. *See* 47 CFR § 1.734(f). No hand deliveries are accepted at the FCC’s Headquarters. All hand deliveries should be directed to Federal Communications Commission, Office of the Secretary, 9050 Junction Drive, Annapolis Junction, MD 20701. Also, please email courtesy copies of all filings (both public versions and confidential versions) in a format that permits full text searching, if possible, to Commission counsel for this proceeding and Sandra Gray-Fields (Sandra.gray-fields@fcc.gov). *See* 47 U.S.C. § 154(i); 47 CFR § 1.734(e). *See Formal Complaints Amendment Order*, 29 FCC Rcd at 14081, para. 11 (requiring parties to provide hard copies of submissions to Commission staff upon request).

This proceeding is restricted for *ex parte* purposes. *See* 47 CFR Part 1, Subpart H. Further, the parties are required to retain all records that may be relevant to the complaint, including electronic records, until the Commission’s decision in this proceeding is final and no longer subject to judicial review. *See* 47 U.S.C. §§ 154(i), 208(a).

We issue this letter ruling under sections 4(i), 4(j), and 208 of the Act, 47 U.S.C. §§ 154(i), 154(j), 208, sections 1.3 and 1.720-1.740 of the Commission's rules, 47 CFR §§ 1.3, 1.720-1.740, and the authority delegated in sections 0.111 and 0.311 of the Commission's rules, 47 CFR §§ 0.111, 0.311.

FEDERAL COMMUNICATIONS COMMISSION

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